

NCDCONNECT PRIVACY POLICY

Introduction

Welcome to NCDconnect. This Privacy Policy is designed to inform you how NCDconnect collects, uses and shares your personal data, and your rights concerning the personal data we hold when using our **Website** (<https://ncdconnect.org>) and **Platform** (<https://ncdconnect.solvoz.com>). Please take a moment to read this Privacy Policy carefully.

Article 1. Definition

- Party responsible for processing personal data (hereinafter “we” or the “controller”): IDA Foundation, established at P.O. Box 37098, 1030 AB Amsterdam, The Netherlands
- Website (hereinafter: the “Website”): <https://ncdconnect.org/>
- Platform (hereinafter: the “Platform”): <https://ncdconnect.solvoz.com/>
- Personal data (hereinafter: “personal data”): any information relating to an identified or identifiable natural person. An identified or identifiable natural person is referred to as ‘data subject’.

Article 2. Access to the website, platform and their content

Access to and use of the Website and Platform are strictly personal. You will refrain from using the data and information for your own commercial, political or advertising purposes, as well as for any commercial offers, in particular unsolicited electronic offers. You cannot derive any rights from the imagery used on our Website or our Platform.

All brands, images, texts, comments, illustrations (animated) images, video images, sounds and all the technical applications that can be used to operate this website and more generally all the components used on this website, are protected by the laws on intellectual property. Any reproduction, repetition, use or modification, by any means whatsoever, of all or just part of it, including technical applications, without the prior written permission of the controller, is strictly prohibited. The fact that the controller may not take immediate action against any infringement, cannot be considered as a tacit consent, nor of a waiver of any right to prosecute the infringing party.

Article 3. Your rights regarding information

Pursuant to Article 13 paragraph 2 sub b GDPR each data subject has the right to information on and access to, and rectification, erasure and restriction of processing of his personal data, as well as the right to object to the processing and the right to data portability.

You have the right to access, correct, or delete your personal information at any time. If you would like to exercise these rights or have any questions about our privacy practices, please contact us at ncd@idafoundation.org.

Each request must be accompanied by a copy of a valid ID, on which you put your signature and state the address where we can contact you.

Within one month of the submitted request, you will receive an answer from us.

Depending on the complexity and the number of the requests this period may be extended to two months.

Article 4. Responsibilities

The controller is not liable for any failure, disturbances, difficulties or interruptions in the functioning of the website, causing the (temporary) inaccessibility of the website or of any of its functionalities. You, yourself, are responsible for the way you seek connection to our website. You need to take all appropriate steps to protect your equipment and data against hazards such as virus attacks on the Internet. Furthermore, you are responsible for which websites you visit and what information you seek.

The controller is not liable for any legal proceedings taken against you:

- a. because of the use of the website or services accessible via the Internet
- b. for violating the terms of this privacy policy

The controller is not liable for any damages that incur to you or third parties or your equipment, as a result of your connection to or use of the website and you will refrain from any subsequent (legal) action against the controller.

If the controller is involved in a dispute because of your (ab)use of this website, he is entitled to (re)claim all subsequent damages from you.

Article 5. Legal obligations

In case of infringement of any law or regulation, of which a visitor is suspected and for which the authorities require the personal data collected by the collector, they will be provided to them after an explicit and reasoned request of those authorities, after which these personal data do not fall anymore under the protection of the provisions of this Privacy policy.

If any information is necessary in order to obtain access to certain features of the website, the controller will indicate the mandatory nature of this information when requesting these data.

Article 6. Information we collect

We may collect personal information that you provide directly when you reach out to us via email, through our Website's contact form or the Platform. We may collect your name, email address, and any additional information you choose to provide.

When you register for our services, we request that you provide us with personal information (the 'data'). This information is saved in our customer database, to be able to provide you with our services. The data will be removed on request. The data that are collected on the website are used by the controller in order to maintain a (commercial) relationship with you and if applicable to process your orders. They are recorded in an (electronic) register.

Cookies: A cookie is a small text file placed on the hard drive of your electronic device upon visiting our website. A cookie contains data so you can be recognized as a visitor when you are visiting our website. It enables us to adjust to your needs and it facilitates you to log in on our website. When you visit our website, we inform you about the use of cookies. By continuing to use our website you accept its use, unless we ask permission by other means.

1. We may use the following types of data on our **Website**:

- Contact Information: your name, email address and company name
- User Activity and Interaction Data: Information on how users interact with the platform, including login/logout times and user activity logs.
- Marketing and Analytics Data: analytics on user behavior

2. We may use the following types of cookies on our **Platform**:

- Functional cookies: like session and login cookies to collect session and login information.
- Anonymized Analytic cookies: to obtain information regarding the visits to our website, like numbers of visitors, popular pages and topics. In this way we can adjust our communication and information to the needs of our visitors. We can not see who visits our sites or from which personal device the visit has taken place.
- Non-anonymized Analytic cookies: to obtain information regarding the visits to our website, like the number of visitors, popular pages and topics. In this way we can adjust our communication and information to the needs of our visitors.

When you visit our Platform, cookies from the controller and / or third parties may be installed on your equipment.

For more information about using, managing and deleting cookies for each electronic device, we invite you to consult the following link: <https://autoriteitpersoonsgegevens.nl/themas/internet-slimme-apparaten/cookies>

Article 7. How We Use Your Information

We may use the information we collect for various purposes, including:

- To respond to your inquiries, comments, or requests.
- To improve our website and enhance your user experience.
- To analyse trends, administer the site, and gather demographic information.
- The collector may use your personal data to inform you about our products and services and to help us improve our services. Your email address will be used for this purpose if you given us prior permission to do so. You can unsubscribe from Solvoz mailings at any time using the method indicated within the mailing itself.
- Your personal data may be used by our partners for commercial purposes. If you do not wish this to happen, please send us an email to the following address: ncd@idafoundation.org.
- If you encounter any personal data from other data subjects while visiting our website, you are to refrain from collection, any unauthorized use or any other act that constitutes an infringement of the privacy of the data subject(s) in question. The collector is not responsible in these circumstances.

Article 8. How We Protect Your Information

We implement a variety of security measures to maintain the safety of your personal information when you enter, submit, or access your personal information.

Article 9. Disclosure of Your Information

We do not sell, trade, or otherwise transfer your personal information to outside parties unless we provide you with advance notice.

Article 10. Data retention

The collected data are used and retained for the duration determined by law.

Article 11. Miscellaneous

1. This privacy statement may be changed without prior notice as a result of changes in the operations of the collector. We therefore recommend that you regularly check this privacy statement.
2. Our servers are located in the EU. If you are accessing our website from outside the EU, please be aware that your information may be transferred to the EU, stored, and processed by us in our facilities and by those third parties with whom we may share your personal information, in the EU or other countries.

Article 12. Applicable Law

These conditions are governed by Dutch law. The court in the district where the collector has its place of business has the sole jurisdiction if any dispute regarding these conditions may arise, save when a legal exception applies.

We take all necessary measures to protect your personal information in accordance with the privacy policy and applicable law in the Netherlands. If your organization is registered out of the European Economic Area, please be aware that those countries may have different systems for data protection.

Article 13. Contact Us

If you have any questions about this Privacy Policy, you can contact us at ncd@idafoundation.org.

This Privacy Policy was last updated on 30th April 2024.